

HOW TO READ YOUR UTILITY BILL



Fair Oaks Ranch Utilities
7286 Dietz Elkhorn
Fair Oaks Ranch, TX 78015

Account
Summary

ACCOUNT INFORMATION

ACCOUNT: 00-0000-00
CYCLE: 00
SERVICE ADDRESS: 200 SOME STREETS
SERVICE PERIOD: 03/31/2012 TO: 04/30/2012
BILLING DATE: 04/30/2012

Utility Customer
Account Number

For Inquiries call:
(866) 258-2505 or (210) 698-7685
Emergency After Hours: (830) 249-8645
or (830) 816-3194

DUE DATE: May 24, 2012

CHARGES

| Meter | Previous | Current | Usage (in gallons) |
|------------------|----------|---------|--------------------|
| 5000000 | 4390 | 4474 | 8400 |
| PREVIOUS BALANCE | | | 90.71 |
| PAYMENTS | | | -90.71 |
| PAST DUE AMOUNT | | | 0.00 |

Amount of Water
Usage in Gallons

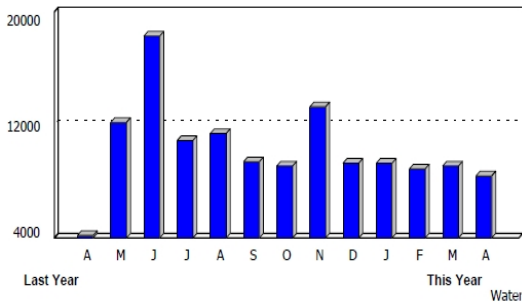
**AUTOMATED 5-DIGIT 78006 1 PS5 74236BA02-A-1
3 1 AV 0.350



JOHN Q SAMPLE
1000 WATER STREET
BOERNE TX 00000-0000



YOUR MONTHLY USAGE (IN GALLONS)



Breakdown of Fees
for each service.

WATER CHARGES & FEES:

| | |
|----------------------|-------|
| 3/4" SERV AVAIL CHAR | 19.12 |
| WATER USAGE CHARGE | 7.87 |
| SURCHARGE | 0.00 |
| TGRGCD | 0.00 |
| SURFACE WATER FEE | 9.67 |
| TCEQ | 0.17 |
| DEBT SERVICE FEE | 4.91 |
| CAPITAL RESERVE FUND | 3.36 |

WASTEWATER CHARGES & FEES:

| | |
|-----------------------------|-------|
| SERVICE AVAILABILITY CHARGE | 33.53 |
| SEW TCEQ FEE | 0.07 |
| SEWER DEBT SERVICE FEE | 7.65 |
| CAPITAL RESERVE FUND | 2.06 |

SPECIAL MESSAGE

****WATER SAVING TIP****
INSPECT YOUR IRRIGATION SYSTEM MONTHLY.
CHECK FOR LEAKS, BROKEN OR CLOGGED HEADS.

| | |
|--|--------------|
| TOTAL CURRENT CHARGES: | 88.41 |
| TOTAL AMOUNT DUE IF PAID BY 05/24/2012: | 88.41 |
| PENALTY IF NOT PAID BY DUE DATE: | 8.85 |
| TOTAL DUE IF PAID AFTER 05/24/2012: | 97.26 |

Special Message:
Please review your bill for any special notices here. It may provide important information that customers should be aware of.

A LATE FEE OF 10% WILL BE CHARGED ON ANY AMOUNT NOT PAID BY DUE DATE.

Payment

Please return this portion along with your payment and make your check payable to Fair Oaks Ranch Utilities.

Coupon

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AMOUNT DUE

| | |
|--|--------------|
| TOTAL AMOUNT DUE BY 05/24/2012: | 88.41 |
| TOTAL DUE IF PAID AFTER 05/24/2012: | 97.26 |

Amount to Pay before
the due date without
penalties.

AMOUNT ENCLOSED

REMIT PAYMENT TO:



FAIR OAKS RANCH UTILITIES
7286 DIETZ ELKHORN
FAIR OAKS RANCH TX 78015-4707