

## PROPERTY TAX STATEMENT FAQ

**Q: I've never received a bill from Bexar County before, is this legitimate?**

**A:** Yes. As a reminder: The City of Fair Oaks Ranch is currently contracting with the Bexar County Tax Assessor-Collector's office for the assessment, billing, and collecting of property taxes for the City. Kendall County is no longer providing this service to the City.

Depending on what county and school district you live in, you should have received the following tax bills for 2018:

- ***I live in Bexar County and Boerne ISD***
  - You should receive 2 statements: One from Bexar County Tax Assessor-Collector for both Bexar County taxes and City of Fair Oaks Ranch city taxes, and a second from Kendall County Appraisal District for Boerne ISD school taxes.
- ***I live in Kendall County and Boerne ISD***
  - You should receive 2 statements: One from Bexar County Tax Assessor-Collector for City of Fair Oaks Ranch city taxes and a second from Kendall County Appraisal District showing Kendall County taxes and Boerne ISD school taxes.
- ***I live in Comal County and Boerne ISD***
  - You should receive 3 statements: One from Bexar County Tax Assessor-Collector for City of Fair Oaks Ranch city taxes, a second from Kendall County Appraisal District for Boerne ISD school taxes, and a third from Comal County Appraisal District for Comal County Taxes.
- ***I live in Comal County and Comal ISD***
  - You should receive 2 statements: One from Bexar County Tax Assessor-Collector for City of Fair Oaks Ranch city taxes, and a second from Comal Appraisal District for both Comal County taxes and Comal ISD school taxes.

**Q: I just received a *second* statement from Bexar County Tax Assessor-Collector, what's going on?**

**A:** If your City of FOR property tax payment was not received by Bexar County Tax Assessor-Collector by January 10, you may have received a second courtesy bill from Bexar County reminding you of the due date of January 30. If you escrow and live in Kendall, or Comal County please read the next section.

**Q: I live in Kendall and/or Comal County, and I escrow – why am I receiving a statement?**

**A:** Please mail the property tax statement from Bexar County Tax Assessor-Collector to your escrow company. The last page of this FAQ is a letter from the Bexar County Tax Assessor-Collector explaining why this is necessary. If you have any further questions, please contact the Mortgage Specialists at the Bexar County Tax Assessor's office: (210) 335-6619.

**Q: I'm not sure my City taxes are correct on my statement, what do I do?**

**A:** If you have any questions regarding your bill, please contact the Bexar County Tax-Assessor Collector's office at: (210) 335-2251.

**Q: When I go to the Comal and Kendall Appraisal District's website to look up Fair Oaks Ranch City tax information, it shows "Zero" "N/A" or nothing at all.**

**A:** All history for City of Fair Oaks Ranch taxes paid has been moved to the Bexar County Tax-Assessor's website: <https://home.bexar.org/tax/>. Comal and Kendall Appraisal District websites no longer show City of Fair Oaks Ranch tax information on their website.



**Albert Uresti, MPA, PCC**  
**Office of the Tax Assessor - Collector**

Dear Taxpayer:

The City of Fair Oaks Ranch contracted with the Bexar County Tax Assessor-Collector's Office to collect their property taxes, effective October 1, 2018.

Because part of the City of Fair Oaks Ranch is located outside of Bexar County, it was necessary to assign a new Property Identification Number (PID) to those properties located in **Comal** and **Kendall** County. The Kendall County Appraisal District, which was formerly handling your Fair Oaks Ranch account, was unable to provide us the information necessary to accurately ascertain which accounts are being serviced by a mortgage company.

To ensure that your 2018 tax statements are properly delivered, we are mailing a 2018 tax statement to all property owners and requesting that you forward the statement to your mortgage company immediately if you are using one. By you forwarding your statement, this will help ensure that your mortgage company is able to properly identify your new PID number and process your payments and account information correctly.

If you have any questions or concerns during this transition, please contact our Mortgage Section at (210) 335-6619.

Sincerely,

*Albert Uresti*

Bexar County Tax Assessor-Collector