



7286 Dietz Elkhorn · Fair Oaks Ranch, Texas 78015 · 210-698-7685 · 866-258-2505 · Fax 210-698-3565
util@fairoaksranctx.org

WATER / WASTEWATER SERVICE APPLICATION

Service Date		Service Address	
Applicant		DOB	DL#
Co-Applicant		DOB	DL#
Email Address			
Home Phone		Cell Phone	Alt Phone
Billing Address			
Previous Account with Us?		YES	NO
Address:			
Purchase:	YES	NO	Rental: YES NO Landlord Name: _____
Closing Date:		Phone: _____	

The undersigned understands and agrees to the following conditions:

1. Prior to having service(s) connected, provide a copy of applicants' non-expired drivers' license along with this Completed Water / Wastewater Service Application to the Utilities office in person, by mail, fax or email.
2. Application fee of \$30.00 will be included on the first bill.
3. Payment is due every month for all services as billed in accordance with the rates, rules and regulations set by City ordinance. **Due date is the 25th of Each Month.**
4. Failure to receive a bill does not relieve applicant their obligation for payment, or the consequences of non-payment. If a mailed bill is not received, the applicant is responsible to contact the Office for total amount due.
5. Monthly automatic drafts from applicant's bank account are available. Contact the Utilities office for more information.
6. Accounts can only be closed by applicant(s) whose name appears on this application and a completed Disconnect Request Form.
7. **Right of Confidentiality – Applicant(s) hereby confirms their desire to have telephone numbers and addresses on this account kept confidential to the extent provided by law. YES NO**
8. Irrigation of landscaped areas with hose-end sprinklers or an automatic irrigation system is allowed once a week between midnight to 10 a.m. and 8 p.m. to midnight on the authorized watering day according to applicant's street address ending in: **0 or 1 - Monday 2 or 3 - Tuesday 4 or 5 - Wednesday 6 or 7 - Thursday 8 or 9 - Friday**

Please Note: Per Ordinance 13.03.005 If a customer vacates rental premises with a utility past due balance, the property owner (landlord) shall become the customer of record and be responsible for the past due balance before service can be reconnected or transferred to a new customer account. As such, City reserves the right to apprise the listed Landlord of any past due amounts as they accrue.

Please Note: Per Ordinance 13.03.011 (j) – It shall be unlawful for any person, firm or other entity to damage, molest, move, connect to disconnect from, bypass or remove or in any other way tamper with water or sewer mains, lines or equipment. If any damage results from any of these or other illegal actions, the owner shall be immediately responsible financially to Fair Oaks Ranch Utilities for repair and/or replacement to the original state. Any repair of accidental damage to these facilities will also be billed to the owner.

APPLICANT SIGNATURE:	DATE:
CO-APPLICANT SIGNATURE:	DATE:

***** Internal Use Only *****

Account # _____

Application Fee:

For more information, please visit the city's website at www.fairoaksranctx.org
 Sign up for **AQUA-HAWK** Water Usage Information and Leak Alerts – **FREE Service.**
 Also Sign up to be notified of city news and calendar events by selecting **"Notify Me"** and for **Rapid Emergency notification - Sign up for Code Red.**



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Effective November 1, 2019

The water rate is established on a base service availability charge and various associated fees.

Water Service Availability Charge

<u>Meter Size</u>	<u>Service Availability Charge</u>
3/4 “	\$ 26.48
1”	\$ 28.01
1 1/2”	\$ 41.02
2”	\$ 48.33
3”	\$ 62.94
4”	\$ 94.42

Tiered Volume Charges:

Residential

Commercial

<u>Gallons</u>	<u>Cost per 1,000 gallons</u>	<u>Gallons</u>	<u>Cost per 1,000 gallons</u>
0 to 6,000	Base Service Charge	0 to 6,000	Base Service Charge
6,001 to 12,500	\$3.81	6,001 to 50,000	\$3.25
12,501 to 25,000	\$4.76	50,001 to 100,000	\$4.87
25,001 to 50,000	\$7.14	100,001 to 150,000	\$7.31
50,001 to 75,000	\$10.72	Over 150,000	\$10.97
75,001 to 100,000	\$16.07		
Over 100,000	\$24.11		

Water Service Itemized Fees:

- Surface Water Fee: \$13.58
- Texas Commission on Environmental Quality Fee: \$0.20
- Trinity Glen Rose Groundwater Conservation District Fee: varies per customer usage
- Debt Service Fee: \$8.38
- Capital Reserve Fund: \$6.72

Total Water Service Fees: \$ 28.88

Wastewater Service Availability: \$ 38.51

The sewer rate is established on a base service availability charge and various associated fees.

Itemized Fees:

- Texas Commission on Environmental Quality Fee: \$0.06
- Debt Service Fee: \$2.66
- Capital Reserve Fund: \$4.12

Total Wastewater Service Fees: \$6.84



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Bulk Water Rates

As of January 1, 2019 the Rates for Bulk Water have changed. All new applications for a hydrant meter will include a onetime Application Fee, a onetime Hydrant Meter Install and Disconnect Fee, and a Monthly Maintenance Fee. Itemized Fees as listed and charges for water used per the Tiered Water Usage Charges table below.

There is a separate Application for Bulk Water.

One Time Fee (Added to your first bill):

- Hydrant Install & Disconnect: \$150.00
- Bulk Water Application Fee: \$30.00

Hydrant Meter Monthly Maintenance Fee: \$50.00

*This fee is not Pro-rated. If a Hydrant Meter is no longer needed a Disconnect Form must be submitted by the last day of the month to avoid another charge.

Bulk Water Tiered Usage Charges:

<u>Gallons</u>	<u>Cost per 1,000 gallons</u>
0 to 75,000	\$5.65
Over 75,000	\$6.30

Water Service Itemized Fees:

- Surface Water Fee: \$13.58
- TCEQ Fee: \$0.20
- Debt Service Fee: \$8.38
- Capital Reserve Fund: \$6.72

Total Bulk Water Service Fees: \$28.88

(Added to all usage charges from 0 to total usage)



Definitions

Water Fees:

- **Surface water:** the cost of water distributed by the Guadalupe-Blanco River calculated in dollars per one-thousand gallons' times 6,000 gallons minimum.
- **Texas commission of Environmental Quality (TCEQ):** The annual TCEQ water fee divided by number of service connections the month payment is made to TCEQ.
- **Trinity Glen Rose Groundwater Conservation District:** The ratio of total monthly water produced divided by total monthly water billed times the TGRGCD prevailing rate per thousand gallons.
- **Debt Service:** The water portion of the total bond payment (including principal and interest) in the upcoming fiscal year divided by number of service connections as determined on June 1st.
- **Capital Reserve:** The budget goal divided by number of service connections as determined on June 1st.

Wastewater Rates:

- **Service Availability:** Average of three previous fiscal year actual wastewater expenditures less debt interest divided by number of service connections as determined on June 1st.

Wastewater Fees:

- **Texas Commission on Environmental Quality (TCEQ):** The annual TCEQ wastewater fee divided by number of service connections the month payment is made to TCEQ.
- **Debt Service:** The wastewater portion of the total bond payment (including principal and interest) in upcoming fiscal year divided by number of service connections as determined on June 1st.
- **Capital Reserve:** The budget goal divided by number of service connections as determined on June 1st.