



Investing in Your Wastewater System

Three Changes to Your **Wastewater Rates**

We will be

DECREASING

the monthly service availability charge from

\$40.86 to \$28.94

Your wastewater service fees will

INCREASE

slightly from

\$6.47 to per month



We will be

a volumetric charge of \$6 to your bill per thousand gallons of water used.

per

Your Wastewater System

Have you ever thought about what happens to the dirty water that leaves your home each day, whether by kitchen sink, shower drain or toilet flush? The Fair Oaks Ranch wastewater team works 24-7, 365 to operate and maintain pumping stations, 37 miles of pipeline, and a wastewater treatment plant. The plant treats over 300,000 gallons of wastewater every single day, then pumps the cleaned water to the golf course where it is used to keep the course green.

Changes to Your Wastewater Rates Coming

Maintaining this system requires continuous investment. When many other water and wastewater systems in Texas experienced prolonged outages during the Winter Storm of 2021, we did not, because of our investment commitment. This must continue to keep our plant and network of pipes and pumps in top working order. A formal study of our water and wastewater rates conducted in 2021 by an independent consultant found that our wastewater rates are not recovering our costs to operate the system, therefore a couple of changes are needed.

Two Steps to Make the Change

Initially, we will add the new charge of \$6 per 1,000 gallons, setting the volume of water used at the same amount for everyone, 6,000, which is the average monthly use. Starting in March 2024, the \$6 per 1,000 gallon rate will be charged for each customer's average monthly use between December, January, and February.



Step 2
Beginning March 1, 2024
Fixed Fees Plus \$6 for every 1,000 gallons used
Based on average winter water use

Bill Impacts Next March (2024)

	Existing	New	Change
Low User (4,000 gal/mo.)	\$47.33	\$59.76	+\$12.43
Average User (6,000 gal/mo.)	\$47.33	\$71.76	+\$24.43
High User (15,000 gal/mo.)	\$47-33	\$125.76	+\$78.43

This rate change helps Fair Oaks Ranch recover costs in a manner that's fair and equitable, while also incentivizing wise water use.

How Do Your Dollars Get Used?

